ST. KATHARINE DOCKS

LONDON

an IGY destination®

Marina Guide

GOLD ANCHOR

Welcome

Dear Visitor,

On behalf of the whole marina team, thank you for choosing to moor with us and a warm welcome to St Katharine Docks Marina.

Opened in 1828, St Katharine Docks has played a vital role in London's maritime history. Almost 200 years later, it continues to host classic and modern vessels, offering visiting mariners a gateway to one of the world's greatest cities.

Within this guide, you'll find details on our facilities, services, and nearby amenities, as well as a deeper look into the rich story of the Docks. Don't forget to collect your SKD Porter Card, to access exclusive benefits and discounts throughout the Docks and surrounding area.

St Katharine Docks is proudly managed by IGY Marinas, the world's leading marina operator with a network of 24 marinas across 14 countries. It also holds the Yacht Harbour Association's esteemed, 5 Gold Anchor and International Clean Marina accreditations. The team strives to provide customers with the very best experience while berthing with us and would be glad to help with any aspect of your stay.

With London's celebrated landmarks just steps away, pop into Marina Reception for advice about local travel and the endless options available at the end of your passarelle.

Please do not hesitate to contact us if we can be of any assistance, I look forward to seeing you around the Docks.

Martin Plas
Marina General Manager



Marina Overview



Electricity
Electricity is provided at each berth. Please use the electricity outlet as instructed by the marina team.

If you do not have the correct adaptor for the socket size available, please contact the marina reception. We have a small number of adapters available to loan. The adaptor should be returned to a member of the marina team as you depart through the lock. Adaptors are loaned free of charge, but a cost of replacement will be applied to your bill, if the item is lost or damaged.

Electricity connections are provided by the marina at the user's own risk and it is a user's responsibility to ensure they have the suitable fitting for their on board system.

Please contact Marina Reception for electricity costs. More details on getting connected can be found on page 7.

Water
Drinking water is available from the taps on the marina pontoons. If you do not have a long enough hose or the right connection, please contact the marina office and we will endeavour to help. Please use water sparingly and return any loaned equipment to marina reception as soon as it is no longer required.

Rubbish
Green rubbish bins for domestic waste and blue bins for recyclable material are provided at all pontoon exits. If you have large items, or international catering waste, or oils and lubricants to dispose of, please contact the marina reception. These must be disposed of separately.

If the marina is your first port of call in the UK, you are obliged to hand over food waste for disposal separately. Please contact Marina Reception for further details.



Transitting the lock, you will recieve this booklet and directions to your allocated berth

Security
You will receive access cards for the pontoon gates and our washroom facilities. Please put these against the electronic card readers at the side of the gates or door and push the door or gate. The round card readers are lit by a blue light, which turns green when access is allowed. If you have any difficulties using your card, please contact the marina reception.

In the event of an emergency, there is an emergency door release underneath the card reader.

Washrooms
We have two sets of washrooms for marina users. We have 6 washrooms located in the marina reception building and a floating unit of 5 washrooms in the north west corner of the East Dock. Each set of washrooms have facilities for disabled users. Please use your access card to enter these.

We regularly inspect our washrooms for cleanliness. Please let us know if you find anything not as it should be.

Marina Overview continued

Marina trollies
Marina trollies are available at most pontoon exits. They require a £1 or €1 coin to release them.

Laundry
Two self-service, coin-operated washing machines and dryers are available in the laundry room in the marina reception building. A standard wash is £3 and £1 gives 30 minutes of drying time. We do not provide washing detergent. There is an iron and ironing board also available for use.

Waste water pump outs
Black water (sewage) must not be discharged into the marina under any circumstances. Waste water pump outs, operated by the marina team, are available at almost every berth. Please contact the marina reception to check availability, organise a time and confirm the current charge.

ATM
There are cash ATMs at the Tesco and Waitrose supermarkets, and in The Tower Hotel reception.

Mail
There is a post box on Marble Quay (at the south east corner of the Centre Basin) and another in Thomas More Square.

Conditions of mooring
A copy of our full conditions of mooring is available from the marina reception or through our website. Please note that swimming, fishing, drone photography and boat repairs with power tools are not permitted in the marina.

Securing your boat
We recommend at least two bow lines and a stern line when mooring bows-in (vice versa for stern-in). At least one line should go to the perimeter pontoon. Please do not adjust the position of the cleats. If you need assistance please contact marina reception.

Wildlife
The marina is home to a variety of species of water birds and fish. A wildlife trail details these, with information boards displayed around the marina perimeter.



Metered Electricity

A metered electricity socket is provided at each berth. You have been provided with an adapter (if necessary) and an electricity account for the duration of your stay. You will pay for the electricity you have consumed when you depart the marina.

To connect to electricity:
1. Plug in to your allocated socket you have been allocated. This will be indicated on the map on the back page of this booklet
2. Then you will need to go to the nearest keypad pedestal and enter your 4-digit code with # hashtags either side
3. Wait for the display to confirm the socket is on

If you remove your plug, you will need to re-establish the power connection by following the instructions above.

If you experience any problems, please contact the marina reception on: +44 (0)20 7264 5312 or, out of hours, call SKD Estate Security: +44 (0)20 7264 5296

Upon departure, please return your electricity adapter to us in the lock.





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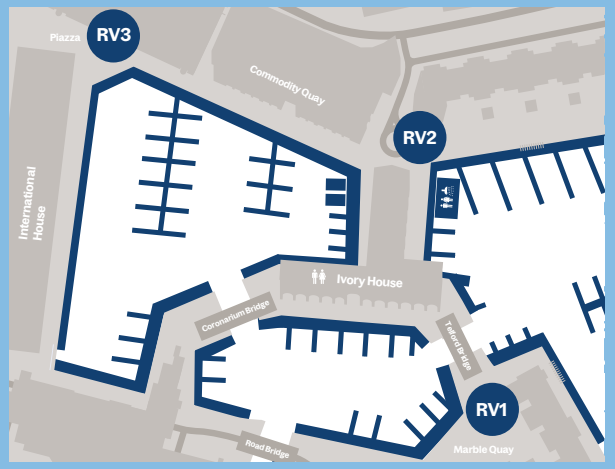
UNIT C3, IVORY HOUSE
ST. KATHARINE DOCKS, E1W 1AT

0207 481 2004
skdocks@emiliaspasta.com

www.emiliaspasta.com @emiliaspasta @emiliascraftedpasta

Safety & Security

In the event of an incident, please do what is safe to deal immediately with the situation. Emergency information is displayed on the inside of every pontoon gate.



The pontoons are equipped with SOS bollards, which when opened, activate an alarm to summon help. They also contain some necessary safety equipment. Please also summon help by VHF Ch 80/16 or by telephone:

SKD Security Control (24 Hours)
+44 (0)207 264 5296

Marina
(during operating hours, 0900-1700hrs)
+44 (0)207 264 5312

UK Police / Fire / Ambulance
999 / 112

The Rendezvous Points are
- RV1 Marble Quay/Outside Dickens Inn
- RV2 Elephant Gate/Outside Ivory House
- RV3 The Piazza/Outside Slug & Lettuce

What3words
Marina Reception: angle.proud.rooms

History

Charm 200 years in the making

Opening in October 1828, St. Katharine Docks was designed by Thomas Telford and was once one of the busiest ports in the UK. Replacing what is described as a '24-acre slum', a community of 11,300 people were moved on for its creation. Its name, St. Katharine, derives from the hospital and church that previously resided at the site. The Docks were renowned for handling trade in luxury items such as sugar, rum, spices, perfumes and wines, with over 32,000 tons of tea passing through on a yearly basis. Trade of items, including ivory, continued into the early 20th century.

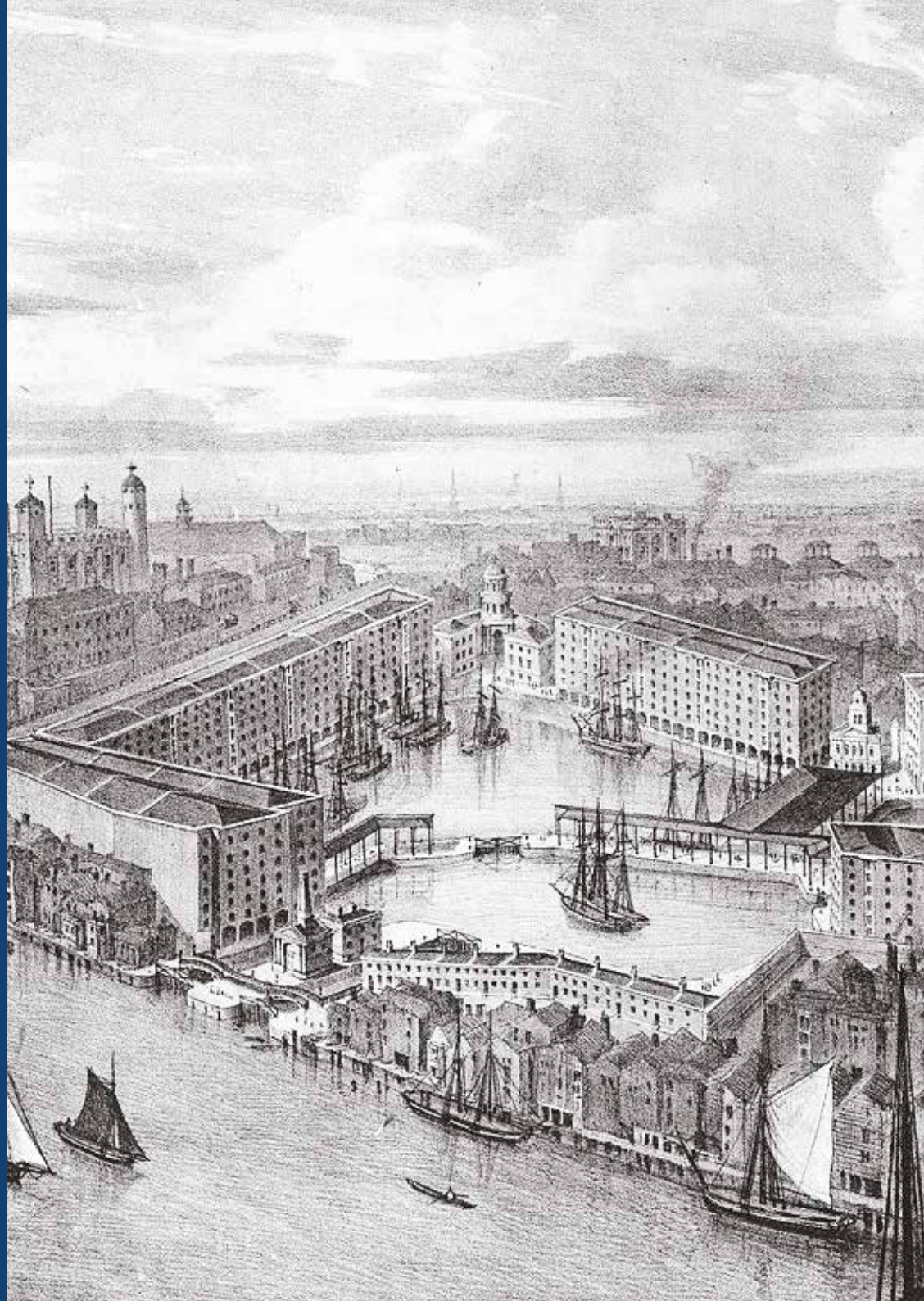
The Docks were badly damaged during The Blitz in World War II, with most warehouses in the east side of the Docks destroyed, consequently its basins became disused. However, during the late 1960s, a development saw the docks morph into a haven, which evolved into a modern marina development in the 1990s. A berth boosting renovation in 2017 saw a reconfiguration of pontoons and an increase in capacity.

St. Katharine Docks is now London's largest marina, comprising of 520,000sq ft of office, retail and residential properties. It provides 185 berths in three basins and can accommodate vessels up to 40 metres long. Two surviving warehouse buildings provide glimpses into 19th century dock life, and that iconic picture-postcard marina backdrop; the timber-framed tavern, The Dickens Inn, and Ivory House, with its elegant clock tower, named after its controversial cargo.





Docks on fire, warehouse destruction during World War II





Preparing to leave

Whilst you may have just arrived, please take a few moments to familiarise yourself with the procedure for your departure.

Booking a lock-out time

Please contact the marina reception during the day before your departure to organise your lock out time. We will ask for your preferred departure time but, please be flexible as we are obliged to group yachts together to optimise the locking time available.

The lock operates approximately 2 hours before and 1½ hours after high water (London Bridge) between the hours of 0600-2030 during the summer season (April - October) and 0800-1800 in the winter season. All locking operations must be completed in these times.

Our lock operating times, by month can be found on our website: www.skdocks.co.uk/marina/#Locking_Times or by scanning this QR code. Times are also displayed at the marina reception.

Payments

The marina is cashless. Payment is accepted by debit and credit card only. We do not accept American Express cards.

Your access cards and any loaned equipment will be collected by our team after you have secured your boat in the lock.

Locking Out

About 15 minutes before your lock out, one of our Dockmasters will make an announcement on VHF Ch 80 and confirm the vessels involved in the lock out and a preferred order for entering the lock.

If you require a bridge to be lifted or opened, this will also be confirmed. As you will remember from your arrival, there is a floating pontoon on the eastern side of the lock. If the lock is busy, you may be asked to raft alongside another boat, or tie up to the wall on starboard side and adjust your lines as the water level changes.



BARGE WORLD

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- Separate parking, washroom & laundry facilities
- On berth pump out (shared)
- Contactless electricity provision (additional cost)
- Wi-Fi
- CCTV



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- Hardstanding
- Leisure and Visitor Moorings
- Boat Sales
- 24/7 CCTV Security
- Local Shops, Bars and Restaurants
- Local Attractions
- Events

Telephone: 01932 243722
Email: office@sheppertonmarina.co.uk

www.sheppertonmarina.co.uk

BOAT SHOWROOMS

www.boatshowrooms.com

London office: 01932 260261
Email: shepperton@boatshowrooms.com

Harleyford office: 01628 569888
Email: harleyford@boatshowrooms.com

Hamble office: 02380 458990
Email: hamble@boatshowrooms.com

Agents for: GRAND BANKS UNITED KINGDOM GB · LINSSEN YACHTS SOLE UK DEALER · Allastreet marine Uk distributor · PIPER BOATS

Boat Supplies & Services

Fuel

The marina currently works with two approved fuel suppliers. They are permitted to access the marina and supply vessels via specialist fuel barges by prior arrangement. Both also offer fuel via their fuel stations located on the Thames. Using the contact details provided below, please contact them directly for details and booking information. Vessels must be manned during refueling operations.

Thames Marine Services
0203 935 4814 / 07827 816004
thamesmarineservices.co.uk

88-London
07733 371641
88-london.com

There is also a 24-hour fuel station on The Highway, E1W 2BN, a 15-minute walk from the marina.

Marine engineering services & parts

Volspec
01621 869756
www.volspec.co.uk

Paul Hastings
Deliveries, engineering services
07966 884479

Yacht Protect
07877 418330
www.yachtprotect.uk

KB Marine Engineering
07506 101509
www.kbmarineengineering.com

Chandlery, hardware & gas

ASAP Supplies
Online chandlery supplier
01502 716993
www.asap-supplies.com

Wolsley Plumb
020 7553 2945
www.wolseley.co.uk

London Gases
0208 807 4633
londongases.co.uk

Boat Parts & refits

Dennetts Boat Builders
01932 563448
www.dennettboatbuilders.co.uk

Harbour Marine Services
01502 724721 / 01473 554300
harbourmarine.co.uk

For deliveries and orders via the marina reception, please use; Your boatname, c/o St. Katharine Docks Marina, 50 St. Katharine's Way, London, E1W 1LA

Enjoying your stay

There is a good selection of eateries around the Docks, so if you're looking for world cuisine, or British staple dishes, you can find what you are looking for within a short walk of your mooring.

Vicinity @ Tower Hotel
020 7206 7562 vicinitylondon.co.uk
Riverfront bar and restaurant

Ivory House

Bravas Tapas
020 7481 1464 bravastapas.com
Spanish tapas

Emilia's Crafted Pasta
020 7481 2004 emiliaspasta.com
Italian pasta

Traders
020 7481 3796 traderswine.co.uk
Wine Bar

Kilikya's
020 7488 0813 kilikyasgastro.co.uk
Turkish restaurant

St. Katharine Docks Café
07882 936721

The Melusine
020 7702 2976 themelusine.co.uk
Fish and seafood restaurant

White Mulberries
07507 572600 whitemulberries.com
Coffee shop, cafe

Zizzi
0207 488 0130 zizzi.co.uk
Italian pasta, pizza

The Piazza and Commodity Quay

Café Rouge
0204 530 7176 caferouge.com
French brasserie restaurant

Chicome
0203 031 7601 chicome.co.uk
Mexican restaurant

Côte Brasserie
0207 488 3668 cote.co.uk
French brasserie restaurant

Fatto a Mano
fattoamanopizza.com
Pizza restaurant

Honest Burger
0204 542 0590 honestburgers.co.uk
Speciality burger restaurant

Slug & Lettuce
020 7702 4210 slugandlettuce.co.uk
Bar restaurant

Marble Quay

Dickens Inn
020 7488 2208 dickensinn.co.uk
Historic pub, restaurant

Thomas More Square

Moretown Belle
bellepubsandrestaurants.co.uk
Sports bar, restaurant

THE MELUSINE

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HOW TO ORDER
+44 (0)20 7702 2976 | hello@themelusine.co.uk
Advance orders recommended.

The Melusine
Neighbourhood Seafood Restaurant, Unit K, Ivory House St Katharine Docks
Open daily | 12pm – 9pm

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Exploring London

Tube/DLR

The nearest underground station is Tower Hill, and is served by the District and Circle lines. Tower Gateway station is also just a short walk away and served by the DLR (Docklands Light Railway). National Rail and Elizabeth Line services are available from Liverpool Street Station which is a 26-minute walk. The cheapest travel available is by using an Oyster Travelcard or a contactless bank card. Visit the marina reception for a tube map or collect one at Tower Hill station.

Riverboat

Cruise boats and river ferries run from Tower Bridge Quay (previously known as St. Katharine's Pier) and Tower Pier respectively. Cruises can be booked through Crown River Cruises. Thames Clippers (Uber Boats) provide ferry travel to Greenwich and West London from Tower and London Bridge City piers.

For more information visit: www.tfl.gov.uk/modes/river

Taxis

There is a taxi rank at the reception area of the Tower Hotel, near the lock entrance. Taxis are normally available 24hrs a day.

Cycling

Santander Cycles is London's self-service, bike-sharing scheme for short journeys. There are 3 bike docking stations nearby at Tower Gardens near Tower Hill Station, St. Katharine's Way near HMS President, and Nesham Street near Waitrose.

30 minute journeys cost £1.65, £3 for a Day Pass, and there is no need to pre-register, just visit a docking station. To find out more about the scheme, visit: tfl.gov.uk/modes/cycling/santander-cycles.

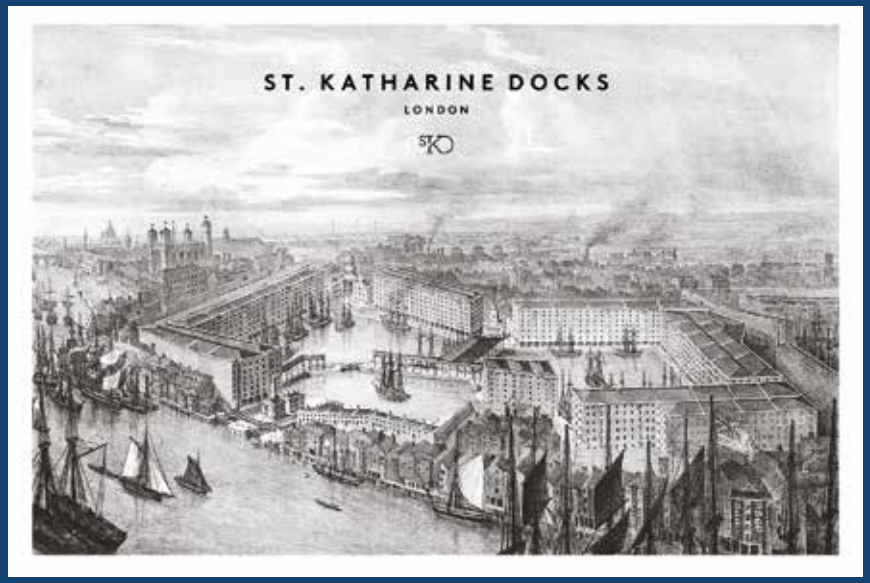


Marina Merchandise

We have a collection of SKD Marina merchandise available for purchase from the marina reception. These include mugs, tote bags, tea towels, keyrings, pennants, SKD tea and 'Jumbo' our soft toy elephant, there is something for all.







Tea Towel £5

Local Amenities

John Harding Hair & Beauty
0207 481 4730/9754
Ivory House, E1W 1AT
www.johnhardinghairdresserslondon.co.uk

Lagoon Dry Cleaners
0207 488 4560 or 0208 551 0097

Tesco Express
Small convenience store with essential supplies and meals to the west of the marina. St. Katharine's Way, E1W 1LE
Opening: 06:00-24:00 every day

Waitrose St. Katharine Docks
Larger supermarket with bakery, delicatessen and café to the east of the marina.
0207 702 1640
Thomas More Street, E1W 1YY
Opening: Mon-Fri 07:30 – 22:00, Sat 07:30-21:00, Sun 11:00-17:00

The Ivy Hair and Beauty
Hairdressers and beauty treatments
020 7488 4442
25 Thomas More Street, E1W 1YW
www.theivyhairandbeauty.co.uk

Aron Specialist Dry Cleaners
Dry cleaners, shoe repair, key cutting, laundry, alterations
07908 066680
31 Thomas More Street, E1W 1YW
www.londondrycleaners.com

Fitness First
0208 6183076 Thomas More Square
www.fitnessfirst.co.uk

Local Attractions

The Tower of London
London's iconic fortress, infamous prison and World Heritage Site. Step back in time and get up close to the Crown Jewels, meet the Yeoman Warders and legendary ravens.

8-minute walk - 0.2 mile
Website: www.hrp.org.uk/tower-of-london

Tower Bridge
Take in extraordinary views from its glassfloor walkway and explore the inner workings and history of this magnificent Victorian bridge.

4-minute walk - 0.2 mile
Website: www.towerbridge.org.uk

HMS Belfast
Hailed the most significant surviving Second World War Royal Navy warship, the HMS Belfast is thought to have fired some of the first shots at the D-Day landings. It also served in the Arctic Convoys and in the Korean War.

13-minute walk - 0.6 mile
Website: www.iwm.org.uk/visits/hms-belfast

Jack the Ripper Museum and Tour
Step back in time to London 1888 and discover story of the Jack the Ripper murders. Visit the dedicated museum, spread over 6 floors, and retrace his steps with a walking tour from Tower Hill.

13-minute walk - 0.6 mile
Website: www.jacktherippermuseum.com

Spitalfields Market
Spitalfields covered market is open seven days and is the place to find cutting-edge fashion, unique crafts and lunch/dinner, with its array of food outlets.

24-minute walk - 1.1 mile
Website: www.spitalfields.co.uk

Shoreditch
Just east of Spitalfelds Market, trendy Shoreditch is home to quirky bars, diverse world eateries, bowling and vintage clothing. Brick Lane Food Hall and Vintage Mecca are must visits.

27-minute walk - 1.2 mile
Website: sundayupmarket.co.uk



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Connecting to WiFi

To connect to our WIFI network, you first need to register with a valid e-mail address.

Step 1
Connect to _SKD Marina Visitor using the password "VisitorSKD"

Step 2
If you have previously registered, please login

Step 3
If not, click on the "Register Here" link at the bottom of the page.

Step 4
On the WIFI registration page, you will need to submit your full name, e-mail address, boat name, and type of mooring.

Agreeing to our Terms & Conditions is a required field, you can choose whether or not you would like St. Katharine Docks Marina to contact you for future events and offers.

Step 5
Once you have registered, please login and get connected.



Porter card

We are pleased to offer you exclusive privileges and discounts at the wonderful restaurants, bars and services at St. Katharine Docks.



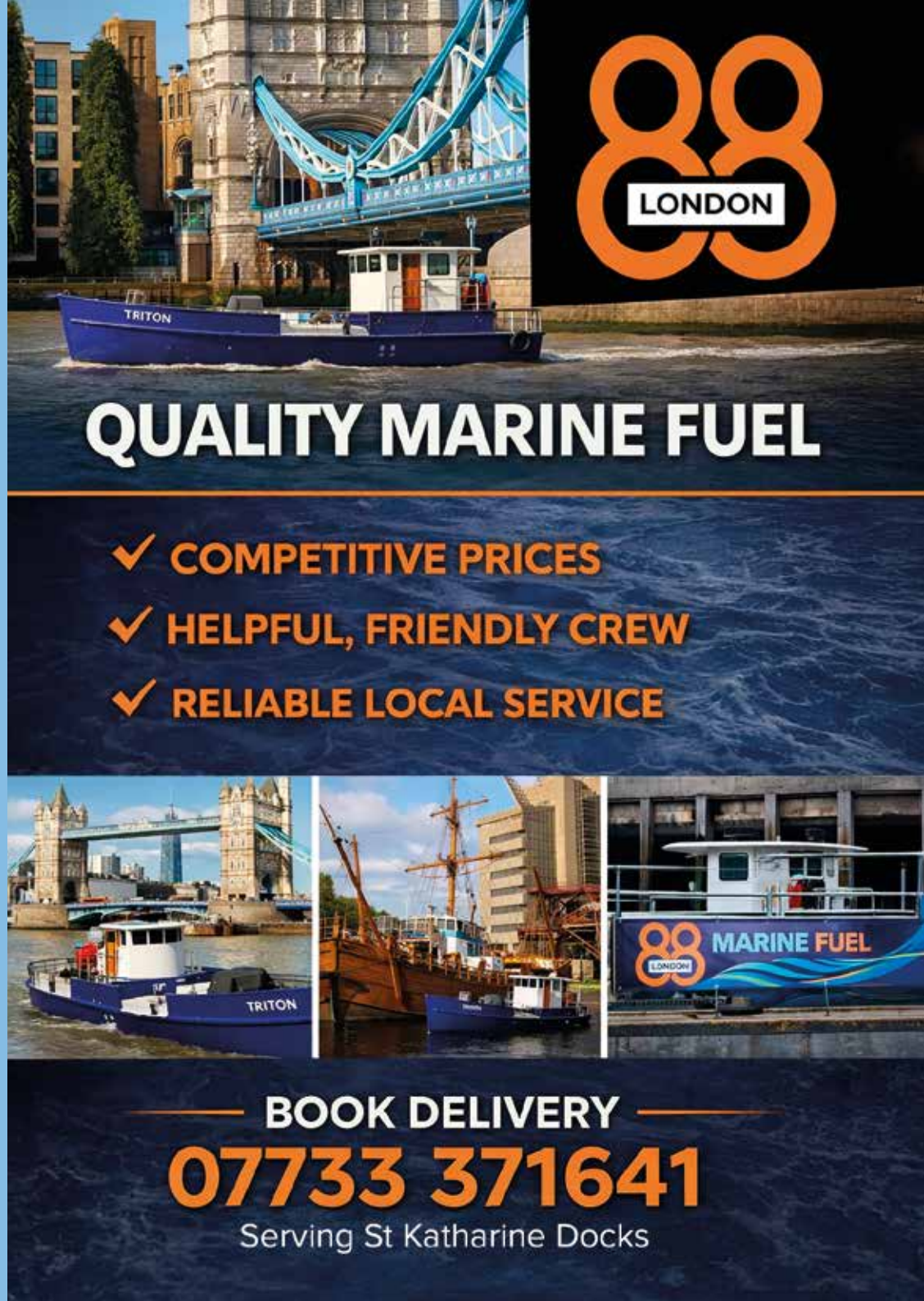
Emilias Pasta

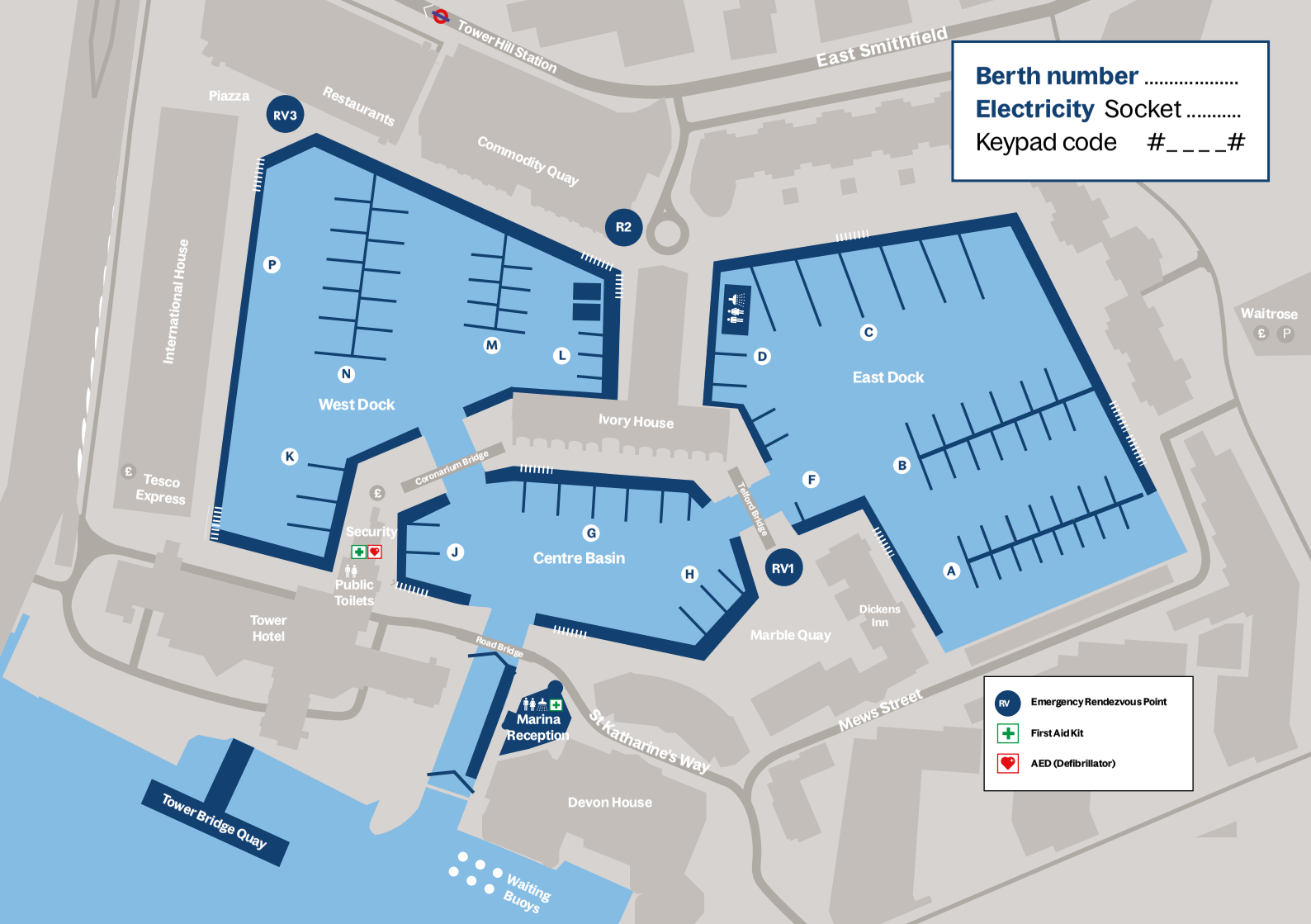


John Harding Hair & Beauty

Register and find out about the latest offers here,
www.skdocks.co.uk/porter
< or scan this QR code to find out the latest deals

Card missing? Please ask at Marina reception for your Porter card.




Berth number .....
Electricity Socket .....
Keypad code #_ _ _ _#
Tower Hill Station
East Smithfield
Piazza
Restaurants
RV3
Commodity Quay
R2
International House
P
M
L
N
West Dock
C
D
East Dock
Waitrose
£ P
Ivory House
K
£ Tesco Express
Coronarium Bridge
Telford Bridge
F
B
£
Security
J
G
Centre Basin
H
RV1
A
Public Toilets
Tower Hotel
Dickens Inn
Marble Quay
Road Bridge
Marina Reception
St Katharine's Way
Mews Street
Tower Bridge Quay
Devon House
Waiting Buoys
RV Emergency Rendezvous Point
First Aid Kit
AED (Defibrillator)